

## What's New @ Brookhaven

### 02/01/2010 CONGRATULATIONS TO THE 2009 Q4 TOP PERFORMERS

A special thanks to those who finished strong in the last quarter in 2009. We get to add a new name to the list as their debut as a Top Performer:

Del Rio Nursing and Rehabilitation (Del Rio, TX)

And a constant performer:

Country Care Manor (LaVernia, Texas)

Congratulations in exceeding the performance metrics in the last quarter of 2009!

### 04/28/2009 CONGRATULATIONS TO THE 2009 Q1 TOP PERFORMERS

So far it has been a busy year for our Team Members serving our elders and making a difference. The following Teams exceeded our performance metrics for the 1st quarter 2009.

\*Clyde W Coper Texas State Veterans Home (Bonham, TX)

\*Country Care Manor (LaVernia, TX)

\*The Heights Atascosa (Pleasanton, TX)

\*Ussery Roan Texas State Veterans Home (Amarillo, TX)

\*William R Courtney Texas State Veterans Home (Temple, TX)

Another super star on our Team is our Recruiter, Vicky Bolton, who has done a fantastic job supplying our Teams in need with great new Team Member candidates and coordinated the Heights on Huebner staffing efforts with precision.

### 04/04/2009 UNIVERSITY OF TEXAS SAN ANTONIO ALLIED HEALTH SERVICES JOB FAIR

Brookhaven attended the annual UTSA Allied Health Services job fair this year, meeting with a fine group of soon to be clinicians ready for the medical world. Two sets of 4th row San Antonio Spur's tickets wer given away to two lucky students. We look forward to this event each year as the school does an excellent job on hosting and showcasing their students.

### 03/30/2009 BROOKHAVEN GEARS UP FOR THE HEIGHTS OF HUEBNER

Preparations are being made to launch the newest Brookhaven clinic site at the Heights of Huebner in San Antonio. Construction is almost complete and we are looking forward to ordering equipment and assembling the Rehab Team and begin treating patients.

**2/13/2009 CONGRATULATIONS TO THE 2008 Q4 TOP PERFORMERS**

The results are in and congratulations go out to the following programs for exceeding the performance metrics for the fourth quarter of 2008.

\*Country Care Manor

\*The Heights Atascosa

\*Clyde W Cospers Texas State Veterans Home

\*Frank M Tejeda Texas State Veterans Home

\*William R Courtney Texas State Veterans Home

A special thanks goes out to these programs for providing exceptional care and program performance. Keep up the great work taking care of our Patients and growing our business!

**1/30/2009 BROOKHAVEN ANNOUNCES NEW PT MANAGER/TRAVELER POSITION**

Brookhaven is searching for a PT/Manager/Traveler for our company. This position will be traveling to our 12 communities company wide from day to day, week to week, dependent upon the needs of the company. Evaluations, treatments and supervision of PTAs will be part of the responsibilities of the position as well as mentoring, training and assisting staff with day to day operations. We encourage any current employees to apply as well as refer any PTs you may know who you feel may be interested and qualified. Flexibility to travel again is ultimately important as the needs of this position will change from day to day and week to week. Please contact Vicky Bolton our Director of Recruiting for more information about this position at 1-877-382-4850 or via email at [vbolton@brookhaveninc.com](mailto:vbolton@brookhaveninc.com).

**1/29/2009 BROOKHAVEN AT 2009 APTA CONVENTION**

Brookhaven representatives will be available at the 2009 American Physical Therapy Association Convention in Las Vegas. Be sure to stop by Booth #909 in the Exhibit Hall on Tuesday, February 10th from 3:30 to 6:30 pm, Wednesday the 11th from 10:30 to 4:00 pm or Thursday the 12th from 10:30 to 2:00pm to visit with Vicky and Mark and find out "What's New @ Brookhaven". We have some great positions available for the right Clinicians! Let all of your friends know as well! See you in Vegas!

**1/28/2009 BROOKHAVEN ANNOUNCES TOUCHSTONE'S NEWEST COMMUNITY AND EMPLOYMENT OPPORTUNITIES FOR REHAB STAFF**

The Heights on Huebner Rehabilitation and Long Term Care Center will be Touchstone's newest community located at 10127 Huebner Road in San Antonio. Rehab Director as well as all Staff positions are currently open. Formal interviews external to our own employees will be taking place on March 3rd and 4th. Any interested Brookhaven employees wishing to be considered for these positions needs to contact Vicky Bolton our Director of Recruiting "before" March 1st at 1-877-382-4850 or via email at [vbolton@brookhaveninc.com](mailto:vbolton@brookhaveninc.com). We encourage any interested team members to apply!

Visit the following website to learn more about our new community. <http://www.theheightshuebner.com/>

**11/24/2008 UT HEALTH SCIENCE CENTER ALUMNI SPOTLIGHT**

The Fall 2008 University of Texas San Antonio ALLIANCE publication highlights the success of the Country Care Manor Team. The UTSA School of Health Professionals interviewed and published an exceptional article showcasing the teamwork between two disciplines of their alumni that make Country Care Manor a premier Community.

To learn more, please follow the link below and go to page 2.

[http://www.uthscsa.edu/sah/alumni/newsletter/Alliance\\_Newsletter10\\_24\\_08.pdf](http://www.uthscsa.edu/sah/alumni/newsletter/Alliance_Newsletter10_24_08.pdf)

**11/14/2008 OPEN ENROLLMENT FOR INSURANCE AND 401k**

Watch for information on open enrollment for insurance and 401k plan meetings to be scheduled. Remind your PRN Team Members that they are eligible to participate in the 401k program. Anyone who has opted out in the past may change and participate by completing the proper forms during open enrollment.

**10/22/2008 3rd QUARTER 2008 PERFORMANCE**

We have two new additions to the ranks of the Quarterly Performance Group. The Heights of Atascosa and the Frank M Tejada Texas State Veterans Home have joined the outstanding performers for 2008. The Heights started off with a bang back in the spring of 2008 and have not stopped since while Frank M Tejada Texas State Veterans Home has been focused on achieving this goal for the past few quarters. Country Care Manor, Ussery Roan Texas State Veterans Home, & William R Courtney Texas State Veterans Home continue a strong history of performance. Congratulations to all for their devotion to patient care and program performance!

**05/30/2008 NEW COURSES ADDED TO UNIVERSITY OF BROOKHAVEN**

We are pleased to announce three new free CE Courses that are available on the University of Brookhaven site titled: Personal Administration (1245), Spirituality in Healthcare (1245), and Training the Brain: New Technology Based Treatments for Cognitive Rehabilitation (1251).

For more details log on to the U of B.

**5/20/2008 PLEASANTON CLINIC OPENS WITH A BANG!**

The newest Touchstone Community location received their Medicare survey last week and promptly admitted eight Medicare residents the following day. Hats off to the new rehab team members for jumping right in and evaluating and treating those Residents. The team that has assembled in this Community is wonderful, they are going to take the delivery of rehab care to the next level in Pleasanton.

**4/30/2008 1st QUARTER 2008 PERFORMANCE**

We have a new addition to the elite performance club this year, right out of the gates!! We welcome the Ussery-Roan Texas State Veterans Home Rehabilitation Team to the list of performers in Q1. The UR TSVH Team was assembled and began treating in mid December and went right to the top for performance in their 1st Quarter of operation. Way to go!! We also continue to congratulate the following Rehabilitation Teams for their excellent efforts and success providing the best for their Patients.

Country Care Manor

Clyde W Coper Texas State Veterans Home

William R Courtney Texas State Veterans Home

**4/15/2008 A BETTER SURVEY Coming Soon**

Materials are being assembled and will be on their in the near future.

#### 4/10/2008 4th QUARTER 2007 PERFORMANCE

Congratulation to the strong finishers for 2007! Three programs exceeded expectation for performance to close out the year 2007. Congratulation to the following Directors and their Teams for anticipating and exceeding the needs of their patients.

Country Care Manor

Clyde W Cospers Texas State Veterans Home

William R Courtney Texas State Veterans Home

#### 04/10/2008 BROOKHAVEN GROWS TO PLEASANTON, TEXAS

Brookhaven prepares to open our newest new clinic at the "Heights of Atascosa" in Pleasanton Texas in mid May. Brookhaven has partnered with Touchstone Communities [www.touchstone-communities.com](http://www.touchstone-communities.com) to deliver Speech, Occupational, and Physical Therapy services and Management in their Skilled Nursing Facility.

The clinic is beautiful. It is large and open with plenty of natural light, providing an expansive treatment area with traditional treatment equipment and an ADL kitchen.

We have recieved a warm welcome from the community of Pleasanton.

#### 03/19/2008 HAPPY BIRTHDAY BROOKHAVEN!!!

2008 is the 10 year mark for Brookhaven. November of 1998, the owners of Care Inn Properties (now Touchstone Communities) began servicing Speech, Occupational and Physical Therapies to Prescott Arizona, and then launched Texas in January of 1999. There are still a few die hard Team Members that have been with us from day one!!

Watch for more celebration activities in the near future.

#### 03/17/2008 ON THE PLUS SIDE OF BROOKHAVEN

As if there are not enough great reasons to be a Brookhaven employee, we have a few more...

Be sure to check out the On the Plus Side of Brookhaven page for great deals on cars, cell service discounts, club memberships, and more.....

12/07/2007 401(k) PLAN CHANGES FOR 2008

We are excited to announce HUGE changes to our 401(k) Plan effective 1/1/2008. Brookhaven will begin a matching contribution for all participants of the plan. The Brookhaven contribution amount is tiered, based upon the participants own contribution, and there is a vesting schedule. Additionally, the service criterion to determine eligibility has been shortened to ninety days. For more specific details, please refer to the Plan guide and watch for upcoming enrollment meetings in your Community.

10/19/2007 3rd QUARTER 2007 PERFORMANCE

Keep up the great performances! Yet another quarter passes and Brookhaven has steady performers serving our patients and exceeding our performance expectations. Congratulations to the dedication and attention to detail that makes a winning team.

William R Courtney Texas State Veterans Home

Country Care Manor

Clyde W Coper Texas State Veterans Home

07/26/2007 BROOKHAVEN LAUNCHES FREE ONLINE CONTINUING EDUCATION TO TEAM MEMBERS

Brookhaven Directors of Rehabilitation trek to San Antonio for a live demo of their new online CE staff benefit. The online CE classes may be accessed at any time from any PC with an internet connection, adding convenience for the team member. CE offerings include Licensure approved courses for renewals, professional growth topics and courses required for employment. Brookhaven continues to search for ways to help team members grow. CARING HEALING GROWING

07/24/2007 2nd QUARTER 2007 PERFORMANCE

Congratulations to three Communities this quarter for exceeding our performance expectations and managing their program to a successful second quarter finish. We welcome a new team to the circle to join the good company of two established performers.

Snyder Oaks Care Center

Country Care Manor

William R Courtney Texas State Veterans Home

04/26/2007 1st QUARTER 2007 PERFORMANCE

We have seen the continued succes of the following programs in exceeing our performance expectations. We wish you all the best of luck for 2007.

Clyde W Cospers Texas State Veterans Home

Country Care Manor

William R Courtney Texas State Veterans Home

02/24/2007 4th QUARTER 2006 PERFORMANCE

Way to champion a strong finish to 2006. Congratulations to the following programs and their leaders for exceeding our performance expectations. Way to go. Keep up the great work!

Clyde W Cospers Texas State Veterans Home

William R Courtney Texas State Veterans Home

10/25/2006 3rd QUARTER 2006 PERFORMANCE

Congratulations for exceeding the expectation of program performance for 3rd Quarter 2006. The following teams did a fantastic job delivering care to their residents. Please take a minute to congratulate them on a job well done!

Clyde W Cospers Texas State Veterans Home

Country Care Manor

Renaissance Villa

William R Courtney Texas State Veterans Home